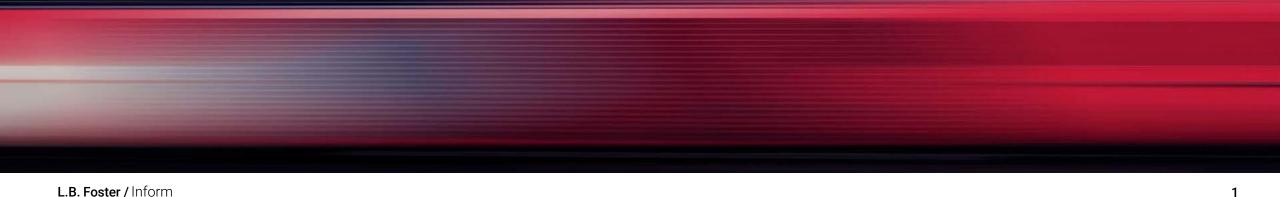
LBFoster

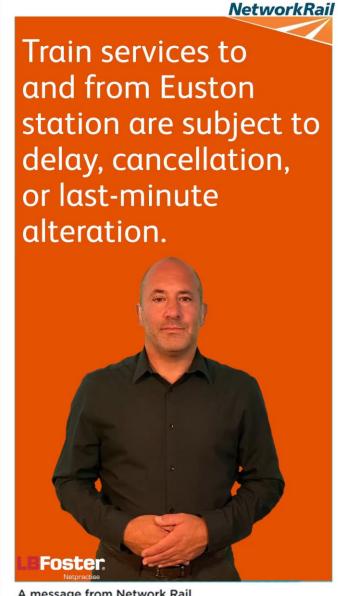
Inform Accessibility & Inclusion

2022



British Sign Language (BSL) – A UK First

- There are approximately 120,000 Deaf Adults using BSL in the UK
- There are approximately 20,000 Deaf Children using BSL in the UK
- Not forgetting their families, relatives, Carers and Interpreters
- Many of our deaf community are unable to read English, so signing may be their only means of communication
- BSL was first recognised as an official minority language in 2003
- How many of your travelling passengers use BSL?
- Question; how many of the Deaf Community don't use Rail as they can't hear the announcements or read the CIS?



A message from Network Rail

British Sign Language (BSL) – A UK First

On-screen translations to assist the Deaf and Hard of Hearing Community

The Pre-Determined library is made up of recorded videos that the station can stream instantly.

Live Streaming Translations for Disruption Notices:

The game changer will be the fact the station can script a message, emailed it to our service team and we get it converted to a BSL Video and back to them within 1 > 2 hours.

Messages created and managed from existing user interface









Accessibility options

Visually impaired support

- Swap colour scheme for high contrast variant
- Simpler fonts
- Larger text
- Support for TfL black & white Tube map

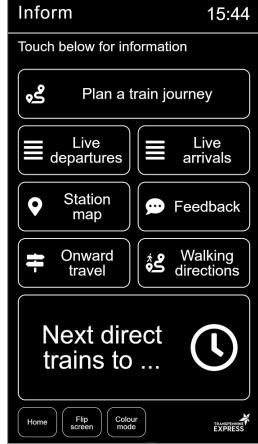
Flip screen functionality

- Swap top & bottom halves of screen
- Moves interactive elements into lower portion of screen to make them accessible from a wheelchair







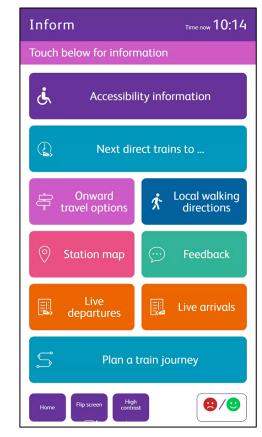


Accessibility options

Accessibility information

- Submenu dedicated to accessibility information
- Multiple pages of information
- Wayfinding with Step Free Access Routes
- OR Codes to link to external resources
- QR Code for Wayfinding





Accessibility options

Accessibility information

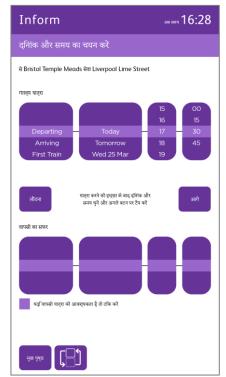
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Multi language support

- Language selection menu available for passengers with English not as their first language – similar to a Bank ATMs
- Translations sourced internally where possible, or provided by our partner as required
- Support for non-Latin character sets and right-to-left text







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